

SUBJECT: CNP-M-B111914-01 CNP Urgent unplanned Planned Meter Data Management (MDM) Maintenance

NOTICE DATE: November 19, 2014

NOTICE TYPE: Initial

DAY(S) AFFECTED: Wednesday, November 19, 2014 – 10:30 PM – 1:00 AM CPT Thursday, November 20, 2014.

SHORT DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned maintenance on the Meter Data Management (MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned maintenance on the Meter Data Management (MDM) system beginning Wednesday, November 19, 2014 – 10:30 PM – 1:00 AM CPT Thursday, November 20, 2014. During this maintenance, the following market impacts will occur:

- **Service Orders** will be unavailable during this time frame
- **No 24/7 Reconnects** during this time frame; they will be held in queue and processed after the maintenance is complete.

ADDITIONAL INFORMATION: CenterPoint Energy will provide a final market notice upon completion of this maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC