SUBJECT: The National Weather Service Heat Advisory Has Expired for the CNP Service Area

NOTICE DATE: July 31, 2015

**NOTICE TYPE:** Final

**SHORT DESCRIPTION:** National Weather Service Heat Advisory has expired.

**INTENDED AUDIENCE:** Retail Electric Providers

**LONG DESCRIPTION:** The National Weather Service Heat Advisory that was in effect through Friday, July 31, 2015 until 7:00 PM has expired for the CenterPoint Energy Service Territory. CenterPoint Energy will resume Disconnections of Service for Non-Payment (DNP) on Monday, August 3, 2015 if no other heat advisories are put into effect before then.

**ADDITIONAL INFORMATION:** This is the final Market Notice concerning this Heat Advisory.

**CONTACT**: If you have any questions regarding this notification, please send an email to <a href="mailto:cr.support@centerpointenergy.com">cr.support@centerpointenergy.com</a>.

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC

**SUBJECT:** CNP Market Notice - National Weather Service - Heat Advisory - Suspension of Disconnect for Non-Pay Orders

NOTICE DATE: July 31, 2015

**NOTICE TYPE**: Informational

**SHORT DESCRIPTION:** National Weather Service Heat Advisory – CenterPoint Energy Suspension of Disconnect for Non-Pay Orders

**INTENDED AUDIENCE:** Retail Electric Providers

**LONG DESCRIPTION:** The National Weather Service has issued a Heat Advisory at 3:51 AM CDT on Friday, July 31, 2015 for the CenterPoint Energy Service Territory which requires the implementation of an Extreme Weather Moratorium on Disconnects. This Heat Advisory is in effect until 7:00 PM CDT on Friday, July 31, 2015.

Per market rules, DNP orders will be suspended through <u>Sunday, August 2, 2015</u>, meaning that <u>Monday, August 3, 2015</u> is the earliest day that CenterPoint Energy would be able to execute new DNP orders from Competitive Retailers, if the Heat Advisory expires.

<u>CenterPoint Energy's Process for Extreme Weather Moratoriums on Disconnects:</u>

- DNP orders that were previously submitted and are currently in our system will be voided / turned down with a Weather Advisory code of "W" for V001 – Complete Unexecutable on the specific "Date Wanted" that is within the Weather Moratorium window
- New "Same Day" DNP orders that are submitted during the existing Weather Moratorium will be rejected with a Weather Advisory code of "W" for A13 Weather Advisory
- New DNP orders may be submitted for requested future "Date Wanted" dates and will be accepted by our system. However, these orders may be subsequently voided / turned down if the "Date Wanted" falls within a Weather Moratorium window.

**ADDITIONAL INFORMATION:** Additional information concerning this Heat Advisory will be provided when it becomes available.

**CONTACT**: If you have any questions regarding this notification, please send an email to <a href="mailto:cr.support@centerpointenergy.com">cr.support@centerpointenergy.com</a>.

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC