

CNP-M-A070815-02 CNP Experiencing Slower Than Normal Transaction Processing Times

NOTICE DATE: Wednesday, July 8, 2015

NOTICE TYPE: Update

SHORT DESCRIPTION: A fix has been applied and transaction processing times are improving.

INTENDED AUDIENCE: All Market Participants

DAY AFFECTED: Wednesday, July 8, 2015

LONG DESCRIPTION: A fix has been applied which has improved transaction processing times. Our systems are still clearing the backlog of inbound and outbound transactions.

ADDITIONAL INFORMATION: An update will be provided as more information is available. No Competitive Retailer action is needed at this time.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

CNP-M-A070815-01 CNP Experiencing Slower Than Normal Transaction Processing Times

NOTICE DATE: Wednesday, July 8, 2015

NOTICE TYPE: Initial

SHORT DESCRIPTION: CenterPoint Energy is experiencing slower than normal transaction processing times.

INTENDED AUDIENCE: All Market Participants

DAY AFFECTED: Wednesday, July 8, 2015

LONG DESCRIPTION: CenterPoint Energy is experiencing slower than normal transaction processing times on inbound and outbound transactions. CenterPoint Energy's Transaction Management team is currently looking into the issue.

ADDITIONAL INFORMATION: An update will be provided as more information is available. No Competitive Retailer action is needed at this time.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC