

SUBJECT: CNP-A-A011215-04 CNP Conversion to Secure FTP Server – COMPETITIVE RETAILER ACTION REQUIRED

NOTICE DATE: March 12, 2015

NOTICE TYPE: Reminder

DAY(S) AFFECTED: January 12, 2015 – April 11, 2015

SHORT DESCRIPTION: CenterPoint Energy's existing FTP site will be converted to new Secure File Transfer Protocol (SFTP) servers. Competitive Retailer Action is required.

INTENDED AUDIENCE: All Competitive Retailers utilizing CNP's FTP site

LONG DESCRIPTION: Between January 12, 2015 and April 11, 2015, CenterPoint Energy's existing FTP site will be converted to new Secure File Transfer Protocol (SFTP) server. As part of this conversion, all Competitive Retailers who utilize CNP's FTP site to retrieve Switch Hold, Meter Tampering, or other files will need to transition to the new Secure FTP servers. **CNP will provide direct individualized support to CRs to facilitate the conversion.**

CNP's existing FTP server will be decommissioned on April 12, 2015. All CRs must switch to CNP's new Secure FTP servers before April 11, 2015 or they will not be able to access their files.

Conversion details:

Existing FTP server (to be decommissioned after conversion): <ftp.centerpointenergy.com>

New Test FTP server: ftp-eait.centerpointenergy.com

New Production FTP server: ftp-eaip.centerpointenergy.com

Connection protocol: Only secure connection is allowed to new FTP servers.

Connection Protocol supported:

- SSH File Transfer Protocol (SFTP)
- FTP over SSL (FTPS). CA sign certificate will be provided to CRs

Certificate details: Current CA signed certificate is valid until November 28, 2016

CR ACTION REQUIRED:

CRs must contact the designated Project Coordinator, Sajid Khan, (Sajid.Khan@centerpointenergy.com or 1.281.953.4512) to schedule CR conversion to the new Secure FTP site and/or for any other support related to the conversion. CRs should contact the Project Coordinator as soon as possible to schedule their transition to the new servers. All CRs must complete the transition by April 11, 2015.

ADDITIONAL INFORMATION: CenterPoint Energy will provide an additional Market Notice reminder notification prior to this conversion.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com