

SUBJECT: CNP Experiencing System Issues – Update

NOTICE DATE: September 17, 2015

NOTICE TYPE: Update

DAYS AFFECTED: September 17, 2015

SHORT DESCRIPTION: CenterPoint Energy Houston Electric (CNP) is working on resolving system issues.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy Houston Electric (CNP) is working on resolving system issues. All Market Participants should take note of the following:

- We have diagnosed the issue and teams are in the process of resolving it and bringing the system back up.
- Once the system is back up we will then work through the resulting backlog.
- We are asking CRs to **not** send Safety Net spreadsheets at this time.

ADDITIONAL INFORMATION: Please **do not** send Safety Net spreadsheets at this time. CNP will provide another notice to the market when information becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP Experiencing System Issues

NOTICE DATE: September 17, 2015

NOTICE TYPE: Initial

DAYS AFFECTED: September 17, 2015

SHORT DESCRIPTION: CenterPoint Energy Houston Electric (CNP) is experiencing system issues.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy Houston Electric (CNP) is experiencing system issues. All Market Participants should take note of the following:

- CNP is experiencing system issues causing transactions to be received but not processed.

- CNP teams are working on the issue and will have additional information as it becomes available.
- We are asking CRs to **not** send Safety Net spreadsheets at this time.

ADDITIONAL INFORMATION: Please **do not** send Safety Net spreadsheets at this time. CNP will provide another notice to the market when information becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC