

**SUBJECT:** CNP Experiencing System Issues – Resolved

**NOTICE DATE:** September 17, 2015

**NOTICE TYPE:** Final

**DAYS AFFECTED:** September 17, 2015

**SHORT DESCRIPTION:** CenterPoint Energy Houston Electric (CNP) has resolved all system issues.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy Houston Electric (CNP) has resolved all system issues.

- All system issues have been resolved.
- Backlog has been cleared.
- All transactions are processing normally.

**ADDITIONAL INFORMATION:** This is the final notice regarding this issue.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com).

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**

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**SUBJECT:** CNP Experiencing System Issues – Update

**NOTICE DATE:** September 17, 2015

**NOTICE TYPE:** Update

**DAYS AFFECTED:** September 17, 2015

**SHORT DESCRIPTION:** CenterPoint Energy Houston Electric (CNP) is working on resolving system issues.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy Houston Electric (CNP) is working on resolving system issues. All Market Participants should take note of the following:

- We have diagnosed the issue and teams are in the process of resolving it and bringing the system back up.
- Once the system is back up we will then work through the resulting backlog.
- We are asking CRs to **not** send Safety Net spreadsheets at this time.

**ADDITIONAL INFORMATION:** Please ***do not*** send Safety Net spreadsheets at this time. CNP will provide another notice to the market when information becomes available.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com).

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**