

What is the Dealer Circle?

The Dealer Circle is a free referral service¹ from CenterPoint Energy designed to help our customers locate participating natural gas heating dealers, plumbers and/or retailers in their area.

Why did CenterPoint Energy create the Dealer Circle?

We get a lot of questions from our natural gas customers who don't know where to go for help regarding their natural gas appliances or gas service interruptions. By connecting you with participating heating dealers, plumbers and retailers, this referral service helps you save time, money and get the expert advice you need. You can contact participating heating dealers, plumbers and/or retailers with questions relating to:

- Equipment repairs required to restore your natural gas service
- Purchasing or servicing your existing natural gas heating system, water heater or other natural gas appliances
- High-efficiency natural gas products that qualify for rebates
- Advice or general questions about your home's natural gas appliances
- Assistance with natural gas piping installation
- And more

Our highest priority is safe and reliable delivery of natural gas.

My gas service was interrupted. What should I do?

If your natural gas appliance or service was turned off, repairs may be needed before service can be restored. Here are your **Next Steps**:

- **Reconnect your gas service online** using our [reconnection request form](#), or **Call CenterPoint Energy at 1-888-551-4011** to speak with a representative. Our representative will assist you with the restoration process.
- **Make Repairs** – Contact a qualified professional to make repairs. For a listing of participating heating dealers, plumbers and/or retailers in your area, use one of the search options provided.
- **Permit & Inspection May Be Necessary** – Depending on your city or county, a permit and/or inspection may be required by ordinance or plumbing code.

Contact Us

For general questions and comments, or to provide us with some feedback regarding the referred heating dealers, plumbers or retailers after you have used this service from CenterPoint Energy, email us at DealerCircle@CenterPointEnergy.com.

¹ CenterPoint Energy provides this list of licensed contractors and appliance dealers and/or retailers for your convenience and is not responsible for the work performed by the contractors, dealers or retailers or charges associated with the work being completed. CenterPoint Energy also provides associated links to the contractors and appliance dealers and/or retailers for your convenience and is not responsible for their content.

The Dealer Circle is a free referral service. CenterPoint Energy receives no fee for any referral, has no ownership interest in any referred appliance dealer, retailer or licensed contractor, and is not in a partnership or in a joint venture with any such appliance dealer, retailer or licensed contractor. CenterPoint Energy does not participate in and has not reviewed the terms of any financing that may be provided by any appliance dealer, retailer or contractor and therefore cannot be responsible for such matters. CenterPoint Energy does not inspect the quality or workmanship of any appliance, materials or work and therefore cannot be responsible for such matters.

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