

**NOTICE DATE:** March 20, 2023

**NOTICE TYPE:** CNP-R-A031023-03 - UPDATE

**SHORT DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) is experiencing a conversion delay, impacting system availability.

**INTENDED AUDIENCE:** All Market Participants

**DAY(S) AFFECTED:** Friday, March 17, 2023, at 10:30 PM through Monday, March 20, 2023, TBD.

**LONG DESCRIPTION:** The launch of CenterPoint Energy's Competitive Retailer Information Portal (CRIP) has been delayed pending complete migration of some data fields. CenterPoint Energy IT teams are working on completing this conversion and placing CRIP back on-line later this afternoon.

**ADDITIONAL INFORMATION:** CenterPoint Energy will provide an updated market notice when conversion is complete and access to the CRIP web portal has been restored.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com) or contact your assigned Account Manager.

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**