

SUBJECT: CNP-R-A02102023-02 CNP Competitive Retailers Information Portal (CRIP) Outage – Cancelled

NOTICE DATE: February 23, 2023

NOTICE TYPE: CNP-R- A02102023-02 - Update

SHORT DESCRIPTION: CenterPoint Energy has cancelled the planned Competitive Retailers Information Portal (CRIP) Outage.

INTENDED AUDIENCE: All Market Participants

DAY(S) AFFECTED: Friday, February 24, 2023, at 10:30 PM through Monday, February 27, 2023, at 7:00 AM.

LONG DESCRIPTION: CenterPoint Energy has cancelled the planned CRIP conversion scheduled to begin February 24, 2023, at 10:30 PM through Monday, February 27, 2023, at 7:00 AM. This outage was planned to accommodate the Monday, February 27, 2023, CRIP Enhancement Go Live which is also being rescheduled.

ADDITIONAL INFORMATION: A new CRIP Go-Live date will be shared in a future notice.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com or contact your assigned Account Manager.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC