

SUBJECT: CNP-R-A02102023-01 CNP Competitive Retailers Information Portal (CRIP) Outage – Initial

NOTICE DATE: February 10, 2023

NOTICE TYPE: CNP-R- A02102023-01 - Initial

SHORT DESCRIPTION: CenterPoint Energy's CRIP will be unavailable beginning Friday, February 24, 2023, at 10:30 PM through Monday, February 27, 2023, at 7:00 AM.

INTENDED AUDIENCE: All Market Participants

DAY(S) AFFECTED: Friday, February 24, 2023, at 10:30 PM through Monday, February 27, 2023, at 7:00 AM.

LONG DESCRIPTION: CenterPoint Energy will begin a CRIP conversion beginning February 24, 2023, at 10:30 PM through Monday, February 27, 2023, at 7:00 AM. This outage is being conducted to accommodate migration of the new and enhanced CRIP platform that is scheduled to Go Live on Monday, February 27, 2023.

During this cutover timeframe, CRIP will not be available.

ADDITIONAL INFORMATION: Market Participants will be receiving invitations via a separate notice for CRIP training sessions. Training sessions will be scheduled for Monday, February 20, 2023, and Wednesday February 22, 2023. The training sessions are not mandatory and Market Participants will have the ability to select which training session to attend.

CenterPoint Energy will provide a reminder market notice prior to this cutover with any additional information.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com or contact your assigned Account Manager.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC