

SUBJECT: CNP-M-A111423-01 CenterPoint Energy AMS Holiday Notice for Planned Market System Maintenance – Initial

NOTICE DATE: November 14, 2023

NOTICE TYPE: CNP-M-A111423-01 - Initial

SHORT DESCRIPTION: CenterPoint Energy has designated Saturday, December 30, 2023, as an additional AMS holiday.

INTENDED AUDIENCE: All Market Participants

DAY(S) AFFECTED: Saturday, December 30, 2023

LONG DESCRIPTION: CenterPoint Energy has designated Saturday December 30, 2023, as an additional 2023 AMS holiday. During this period planned market system maintenance will be performed to accommodate the final phase of the legacy Indiana & Ohio CIS conversion.

The following impacts were expected:

- 24/7 Reconnects will be processed.
- Service Orders and Enrollments will **not** be accepted in observance of December 30, 2023 being designated as a Holiday.
- IVR Outage reporting will not be available throughout the maintenance; callers will be directed to an agent to report outages.
- CRIP/UHIT application requests may also notice a delay in responses.
- Weekend LSE Files (daily AMS data) delivery to ERCOT and Smart Meter Texas (SMT) will not be delayed; LSE Files will process and deliver on the normal schedule.
- No impact to NAESB
- Please contact your CenterPoint Energy Account Manager for Emergency Lights Out.

A list of previously scheduled orders with a date wanted of December 30, 2023, will be shared with applicable CRs and CR's may either cancel or submit a date change transaction for these orders. If we do not receive a transaction to update the scheduled order it will be manually completed unexecutable on Friday, December 29, 2023, at 5:00 P.M.

ADDITIONAL INFORMATION: CenterPoint Energy will provide a reminder Market Notice prior to this planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC