

SUBJECT: CNP-M-A110823-01 CNP Transaction Processing Issue - Initial

NOTICE DATE: November 8, 2023

NOTICE TYPE: CNP-M-A110823-01 – Initial

DAYS AFFECTED: November 8, 2023

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

- During this processing issue both inbound and outbound transactions, including 24/7 reconnects are experiencing delays.
- Normal processing will resume when this issue is resolved.
- **No action from Market Participants is needed at this time.**

ADDITIONAL INFORMATION: A follow up market notice regarding this event will be provided as soon as additional information is available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC