

**SUBJECT: CNP-M-A110723-01 CNP Transaction Processing Issue - Initial**

**NOTICE DATE:** November 7, 2023

**NOTICE TYPE:** CNP-M-A110723-01 – Initial

**DAYS AFFECTED:** November 7, 2023

**SHORT DESCRIPTION:** CenterPoint Energy is experiencing a transaction processing issue.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is experiencing a transaction processing issue.

- During this processing issue both inbound and outbound transactions are experiencing delays.
- Normal processing will resume when this issue is resolved.
- **No action from Market Participants is needed at this time.**

**ADDITIONAL INFORMATION:** A follow up market notice regarding this event will be provided as soon as additional information is available.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**