Subject: CNP-M-A102423-04 CNP Transaction Processing Issue - Update

NOTICE DATE: October 24, 2023

NOTICE TYPE: CNP-M-A102423-04 - Update

DAYS AFFECTED: October 24, 2023

SHORT DESCRIPTION: CenterPoint Energy is again processing transactions.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: The CenterPoint Energy processing issues causing a delay of LSE file delivery, posting of switch hold files and 24/7 order processing has been corrected and backlogged transaction are now beginning to clear. CRIP, DEIS and UHIT are now available.

The CenterPoint Energy team will continue monitoring to assure full resolution and delivery of all transaction delayed by this processing issue.

- Both inbound and outbound transactions are now being cleared.
- LSE, 810 02 and 867 03 transactions are being sent.
- No action from Market Participants is needed at this time.

ADDITIONAL INFORMATION: A follow up market notice to confirm full resolution and clearing of the backlog will be provided when available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC