SUBJECT: CNP-M-A090523-02 CenterPoint Energy Planned Market System Maintenance – Reminder

NOTICE DATE: September 14, 2023

NOTICE TYPE: CNP-M-A090523-02 - Reminder

DAYS AFFECTED: Saturday, September 16, 2023, from 7:00 PM CST thru Sunday, September 17, 2023 -

2:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance on Saturday, September 16, 2023, from 7:00 PM CST – Sunday, September 17, 2:00 PM. Please make note of the highlighted update below.

The following impacts are expected:

- No Impact to NAESB Market Transactions.
- Service orders including 24/7 reconnects, will be held in queue and processed once the maintenance is completed.
- CRIP application will be unavailable.
- CNP FTP data for Switch Hold will not be available.
- LSE Transactions delivery to ERCOT and Smart Meter Texas will be delayed until maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available.

ADDITIONAL INFORMATION: A final Market Notice regarding this planned maintenance will be sent upon completion of this maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC