

SUBJECT: CNP-M-A072923-28 CenterPoint Energy Heat Advisory – Suspension of Disconnect for Non-Payment Orders – Update

NOTICE DATE: August 14, 2023

NOTICE TYPE: CNP-M-A072923-28– Update

SHORT DESCRIPTION: National Weather Service Heat Advisory – CenterPoint Energy Suspension of Disconnect for Non-Pay Orders

INTENDED AUDIENCE: Retail Electric Providers

LONG DESCRIPTION: The National Weather Service has issued an additional Heat Advisory which is now in effect until 9:00 PM CDT on Tuesday, August 15, 2023, for the CenterPoint Energy Service Territory, which requires the implementation of an Extreme Weather Moratorium on Disconnects that began on Sunday July 30, 2023.

The National Weather Service Heat Advisory underlying this DNP moratorium covers Austin, Brazoria, Chambers, Colorado, Fort Bend, Galveston, Harris, Liberty, Matagorda, Montgomery, Waller, and Wharton Counties. As noted in Sec. 7.6.5.4 of the ERCOT Retail Market Guide, it is CNP’s practice to suspend DNPs across our entire territory when the National Weather Service issues a Heat Advisory for a county within our territory.

In accordance with PUC rules, DNP orders will not be executed during the DNP Moratorium for customers in the below counties. CenterPoint Energy will resume working DNP orders in these counties on the date specified in the table below unless the extreme weather event is extended.

Red = New counties added

Yellow = Counties extended

White = No new updates

Green = Counties where CenterPoint Energy will resume disconnecting effective today

County Name	Effective Date of DNP Moratorium	Last Date of DNP Moratorium	Date DNP Orders Resume
Austin	7/30/2023	8/17/2023	8/18/2023
Brazoria	7/30/2023	8/17/2023	8/18/2023
Chambers	7/30/2023	8/17/2023	8/18/2023
Colorado	7/30/2023	8/17/2023	8/18/2023
Fort Bend	7/30/2023	8/17/2023	8/18/2023
Galveston	7/30/2023	8/17/2023	8/18/2023
Harris	7/30/2023	8/17/2023	8/18/2023
Liberty	7/30/2023	8/17/2023	8/18/2023
Matagorda	7/30/2023	8/17/2023	8/18/2023
Montgomery	7/30/2023	8/17/2023	8/18/2023

Waller	7/30/2023	8/17/2023	8/18/2023
Wharton	7/30/2023	8/17/2023	8/18/2023

CenterPoint Energy's Process for Extreme Weather Moratoriums on Disconnects:

- Disconnect for Non-Payment (DNP) 650_01 transactions that were previously submitted and are currently in our system will be Completed Unexecutable with a code of "V001" for any DNP with a "Date Wanted" that is within the Moratorium window.
- Same Day 650_01 Disconnect for Non-Payment (DNP) transactions that are submitted during this Moratorium will be rejected with a "WTM" Reject Code
- Any 650_01 DNP transactions received with a future requested "Date Wanted" will be accepted and scheduled. However, those DNPs may be subsequently Completed Unexecutable with a code of "V001" if the "Date Wanted" falls within this Moratorium window.

ADDITIONAL INFORMATION: Additional information concerning this Heat Advisory will be provided when it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
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