

**SUBJECT: CNP-M-A072923-04 CenterPoint Energy Heat Advisory – Suspension of Disconnect for Non-Payment Orders - Update**

**NOTICE DATE:** August 1, 2023

**NOTICE TYPE:** CNP-M-A072923-04 – Update

**SHORT DESCRIPTION:** National Weather Service Heat Advisory – CenterPoint Energy Suspension of Disconnect for Non-Pay Orders.

**INTENDED AUDIENCE:** Retail Electric Providers

**LONG DESCRIPTION:** The National Weather Service has issued an additional Heat Advisory which is now in effect until 9 PM CDT on Tuesday, August 1, 2023, for the CenterPoint Energy Service Territory, which requires the implementation of an Extreme Weather Moratorium on Disconnects that began on Sunday July 30, 2023.

The National Weather Service Heat Advisory underlying this DNP moratorium covers Austin, Brazoria, Chambers, Colorado, Fort Bend, Galveston, Harris, Liberty, Matagorda, Montgomery, Waller, and Wharton Counties. As noted in Sec. 7.6.5.4 of the ERCOT Retail Market Guide, it is CNP's practice to suspend DNPs across our entire territory when the National Weather Service issues a Heat Advisory for a county within our territory.

In accordance with PUC rules, DNP orders will not be executed during the DNP Moratorium for customers in the below counties. CenterPoint Energy will resume working DNP orders in these counties on the date specified in the table below unless the extreme weather event is extended.

**Red** = New counties added

**Yellow** = Counties extended

**White** = No new updates

**Green** = Counties where CenterPoint Energy will resume disconnecting effective today

| County Name | Effective Date of DNP Moratorium | Last Date of DNP Moratorium | Date DNP Orders Resume |
|-------------|----------------------------------|-----------------------------|------------------------|
| Austin      | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Brazoria    | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Chambers    | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Colorado    | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Fort Bend   | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Galveston   | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Harris      | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Liberty     | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |
| Matagorda   | 7/30/2023                        | 8/3/2023                    | 8/4/2023               |

|            |           |          |          |
|------------|-----------|----------|----------|
| Montgomery | 7/30/2023 | 8/3/2023 | 8/4/2023 |
| Waller     | 7/30/2023 | 8/3/2023 | 8/4/2023 |
| Wharton    | 7/30/2023 | 8/3/2023 | 8/4/2023 |

CenterPoint Energy's Process for Extreme Weather Moratoriums on Disconnects:

- Disconnect for Non-Payment (DNP) 650\_01 transactions that were previously submitted and are currently in our system will be Completed Unexecutable with a code of "V001" for any DNP with a "Date Wanted" that is within the Moratorium window.
- Same Day 650\_01 Disconnect for Non-Payment (DNP) transactions that are submitted during this Moratorium will be rejected with a "WTM" Reject Code
- Any 650\_01 DNP transactions received with a future requested "Date Wanted" will be accepted and scheduled. However, those DNPs may be subsequently Completed Unexecutable with a code of "V001" if the "Date Wanted" falls within this Moratorium window.

**ADDITIONAL INFORMATION:** Additional information concerning this Heat Advisory will be provided when it becomes available.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**