SUBJECT: CNP-M-A062923-03 CNP IDR to AMS Project - System Maintenance - Final

NOTICE DATE: July 10, 2023

NOTICE TYPE: CNP-M-A062923-03 - Final

## **DAYS AFFECTED:**

Thursday, July 6, 2023, from 9:00 AM CST - 1:00 PM CST
Saturday, July 8, 2023, from 5:00 AM CST – 5:30 AM CST (Informational Only)
Sunday, July 9, 2023, from 7:00 AM CST - 11:00 PM CST

**SHORT DESCRIPTION**: CenterPoint Energy has completed maintenance activity in preparation of the IDR to AMS project "Go Live".

**INTENDED AUDIENCE**: All Market Participants

**LONG DESCRIPTION**: CenterPoint Energy has completed maintenance on the referenced dates to support our IDR to AMS "Go Live". Market participants were asked to take notice of the following activities and system impacts that took place on: Thursday, July 6, 2023, from 9:00 AM CST – 1:00 PM CST, Saturday, July 8, 2023, from 5:00 AM CST – 5:30 AM CST, and Sunday, July 9, 2023, from 7:00 AM CST – 11:00 PM CST. These scheduled activities were conducted to facilitate the seamless migration of the new and enhanced IDR to AMS Load Profile functionality, which is slated to **"Go Live" on Monday, July 17, 2023**.

Prior to "Go Live" CenterPoint Energy will provide a **BUSLRG, BUSLRGDG or BUSIDRRQ Load Profile file** to impacted Rep of Records (RORs) for their ESI IDs currently assigned an BUSIDRRQ Load Profile, so they may know their affected ESI ID(s) Load Profile assignment post conversion. This file containing post conversion Load Profile assignments will be communicated to impacted RORs via email during the week of Monday, July 10, 2023, through Friday, July 14, 2023.

The following impacts were expected:

- Thursday, July 6, 2023: 9:00 AM CST 1:00 PM CST:
  - On-Demand Reads (ODR) from Smart Meter Texas (SMT) were delayed and were processed after the planned maintenance is completed.
- Saturday, July 8, 2023: 5:00 AM CST 5:30 AM CST Informational Only:
  - o No impact to service orders or market facing systems were anticipated.
- Sunday, July 9, 2023: 7:00 AM CST 11:00 PM CST:
  - Service orders including 24/7 reconnects, were held in queue, and processed once the maintenance was completed.
  - On-Demand Reads (ODR) from Smart Meter Texas (SMT) were not available.
  - o CRIP/UHIT application requests may have also notice a delay in responses.
  - No Impact to NAESB.

**ADDITIONAL INFORMATION:** This is the final Market notice of this maintenance activity.

**CONTACT**: If you have any questions regarding this notification, please send an email to <a href="mailto:cr.support@centerpointenergy.com">cr.support@centerpointenergy.com</a>

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC