SUBJECT: CNP-M-A051123-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: May 22, 2023

NOTICE TYPE: CNP-M-A051123-03 - Final

DAYS AFFECTED: Sunday, May 21, 2023, from 12:00 AM CST - 5:00 AM CST

SHORT DESCRIPTION: CenterPoint Energy completed the planned Market System Maintenance

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed the planned Market System Maintenance on Sunday, May 21, 2023, from 12:00 AM CST - 5:00 AM CST. Market participants were asked to take note that the maintenance window was scheduled to end at 5:00 AM and not 4:00 AM as originally noticed. The additional impact and delay of LSE file delivery were added to the reminder notice. Validation has been completed and all systems including service order processing are functioning properly at this time.

The following impacts were expected:

- 24x7 Orders will be held and processed once Maintenance is completed
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available
- CRIP/UHIT application will not be available
- CNP public FTP server used by CRs for Switch-hold data will not be accessible
- LSE settlement data delivery to ERCOT and SMT will be delayed

ADDITIONAL INFORMATION: This is the final Market notice of this maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC