

SUBJECT: CNP-M-A050323-03 CenterPoint Energy Planned Market System Maintenance – Final

NOTICE DATE: May 15, 2023

NOTICE TYPE: CNP-M-A050323-03 - Final

DAYS AFFECTED: Sunday, May 14, 2023, from 3:00 PM CST – 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy completed planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy completed planned Market System Maintenance on Sunday, May 14, 2023, from 3:00 PM CST - 11:00 PM CST. Validation has been completed and all systems including service order processing are functioning properly at this time.

The following impacts were expected:

- Service orders including 24/7 reconnects, were held in queue, and processed once the maintenance was completed.
- On-Demand Reads (ODR) via SMT were not available during the outage period.
- CRIP/UHIT application requests may have also noticed a delay in responses.
- No Impact to NAESB.

ADDITIONAL INFORMATION: This is the final Market notice of this maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC