

**SUBJECT:** CNP-M-A04292023-01 CNP Transaction Processing Issue - Initial

**NOTICE DATE:** April 29, 2023

**NOTICE TYPE:** CNP-M-A04292023-01 – Initial

**SHORT DESCRIPTION:** CenterPoint Energy is experiencing a delay in processing transactions.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is experiencing a delay in processing transactions.  
All Market Participants should take note of the following:

- CNP teams are working on the issue and will provide additional information as it becomes available.
- At this time requests are being received but processed with delayed response times.
- **No action from market participants is needed at this time.**

**ADDITIONAL INFORMATION:** Additional information will be provided as it becomes available.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**