

SUBJECT: CNP-M-A042823-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: May 8, 2023

NOTICE TYPE: CNP-M-A042823-03 - Final

DAYS AFFECTED: Saturday, May 6, 2023, from 8:00 AM CST - 12:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance on Saturday, May 6, 2023, from 8:00 AM CST - 12:00 PM CST. Validation has been completed and all systems including service order processing are functioning properly at this time.

The following impacts were expected:

Below applications may notice slight processing delays during this maintenance window.

- CNP NAESB
- Service orders including 24/7 reconnects
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available
- CRIP/UHIT application requests may also notice a delay in responses

ADDITIONAL INFORMATION: This is the Final Market Notice regarding this planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
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