

SUBJECT: CNP-M-A042823-02 CNP Planned Market System Maintenance – Reminder

NOTICE DATE: May 5, 2023

NOTICE TYPE: CNP-M-A042823-02 - Reminder

DAYS AFFECTED: Saturday, May 6, 2023, from 8:00 AM CST - 12:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance on Saturday, May 6, 2023, from 8:00 AM CST - 12:00 PM CST.

Market Participants may notice intermittent connectivity errors during this maintenance. Market Participants are requested to retry in case of any connection failures.

Below applications may notice slight processing delays during this maintenance window.

- CNP NAESB
- Service orders including 24/7 reconnects
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available
- CRIP/UHIT application requests may also notice a delay in responses

ADDITIONAL INFORMATION: A Final Market Notice regarding this planned maintenance will be sent upon successful completion of this maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC