

SUBJECT: CNP-M-A030223-02 CNP Transaction Processing Issue - Update

NOTICE DATE: March 2, 2023

NOTICE TYPE: CNP-M-A030223-02 – Update

SHORT DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions. All Market Participants should take note of the following:

- Our IT teams have identified and are working to correct the issue.
- Once the issue has been resolved, we will begin to clear the backlog and resume normal processing.
- At this time requests are being received but processed with delayed response times.
- **No action from market participants is needed at this time.**

ADDITIONAL INFORMATION: A market notice update regarding this event will be provided @ 4:00 PM today.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC