SUBJECT: CNP-M-A021623-02 CNP Transaction Processing Issue - Update

NOTICE DATE: February 16, 2023

NOTICE TYPE: CNP-M-A021623-02 - Update

SHORT DESCRIPTION: CenterPoint Energy is recovering from the transaction has resolved the

transaction processing delay.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is recovering from this morning's transaction processing delay and nearing completion of processing the transaction backlog. Market participants should now be seeing transaction responses, while validation remains underway.

ADDITIONAL INFORMATION: A final market notice will be issued once the entire backlog has been cleared.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC