

SUBJECT: CNP-M-A021623-01 CNP Transaction Processing Issue - Initial

NOTICE DATE: February 16, 2023

NOTICE TYPE: CNP-M-A021623-01 – Initial

SHORT DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions. All Market Participants should take note of the following:

- CNP teams are working on the issue and will provide additional information as it becomes available.
- At this time requests are being received but processed with delayed response times.
- **No action from market participants is needed at this time.**

ADDITIONAL INFORMATION: An update to the market via market notice regarding this event will be provided @ 1:00 PM today.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC