

**SUBJECT: CNP-M-B011918-02 CNP Urgent Unplanned Advanced Metering System Maintenance (COMPLETE)**

**NOTICE DATE:** January 20, 2018

**NOTICE TYPE:** Final

**DAY(S) AFFECTED:** Friday, January 19, 2018, 11:00 PM CST – 12:00 AM CST

**SHORT DESCRIPTION:** CenterPoint Energy has completed maintenance on an urgent unplanned outage on the Advanced Metering System.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy has completed maintenance on an urgent unplanned outage on the Advanced Metering System, which took place on Friday, January 19, 2018, 11:00 PM CST – 12:00 AM CST. During this unplanned maintenance, the following impacts occurred:

- Service Orders - including 24/7 reconnects - were held in queue and processed after maintenance was completed.
- On Demand Reads via SMT was not available during the outage period.

Note: There were no impacts to NAESB and the Usage History Inquiry Tool (UHIT). Also, please note the update to the title of the initial Market notice highlighted in yellow below.

**ADDITIONAL INFORMATION:** This is the final Market Notice of this maintenance.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**

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**SUBJECT: CNP-M-B011918-01 CNP Urgent Unplanned Advanced Metering System Maintenance**

**NOTICE DATE:** January 19, 2018

**NOTICE TYPE:** Initial

**DAY(S) AFFECTED:** Friday, January 19, 2018, 11:00 PM CST – 12:00 AM CST

**SHORT DESCRIPTION:** CenterPoint Energy will be performing an urgent unplanned outage on the Advanced Metering System.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy will be performing an urgent unplanned outage on the Advanced Metering System on Friday, January 19, 2018, 11:00 PM CST – 12:00 AM CST. During this unplanned maintenance, the following impacts will occur:

- Service Orders - including 24/7 reconnects - will be held in queue and processed after maintenance is complete.
- On Demand Reads via SMT will not be available during the outage period.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT).

**ADDITIONAL INFORMATION:** CenterPoint Energy will provide a final Market Notice upon completion of this maintenance.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**