

SUBJECT: CNP-M-A011918-01 CNP Urgent Unplanned Advanced Metering System Maintenance

NOTICE DATE: January 19, 2018

NOTICE TYPE: Initial

DAY(S) AFFECTED: Friday, January 19, 2018, 11:00 PM CST – 12:00 AM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned outage on the Advanced Metering System.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned outage on the Advanced Metering System on Friday, January 19, 2018, 11:00 PM CST – 12:00 AM CST. During this unplanned maintenance, the following impacts will occur:

- Service Orders - including 24/7 reconnects - will be held in queue and processed after maintenance is complete.
- On Demand Reads via SMT will not be available during the outage period.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT).

ADDITIONAL INFORMATION: CenterPoint Energy will provide a final Market Notice upon completion of this maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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