

**SUBJECT: CNP-M-A110918-02 CNP Planned Market System Maintenance - Reminder**

**NOTICE DATE:** November 15, 2018

**NOTICE TYPE: CNP-M-A110918-01** Reminder

**DAY(S) AFFECTED:** Sunday, November 18, 2018 from 3:00 PM CST – 11:00 PM CST

**SHORT DESCRIPTION:** CenterPoint Energy will be performing planned Market System Maintenance.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy will be performing planned Market System Maintenance on Sunday, November 18, 2018 from 3:00 PM CST – 11:00 PM CST. During this maintenance, the following market impacts are expected:

- Service Orders - including 24/7 reconnects - will be held in queue and processed after maintenance is complete.
- On Demand Reads via SMT will not be available during the outage period.
- Usage History Inquiry Tool (UHIT) and the Competitive Retailer Information Portal (CRIP) will not be available during the outage period.

Note: No impacts to NAESB are anticipated.

**ADDITIONAL INFORMATION:** CenterPoint Energy will provide a final notice upon completion of this planned maintenance activity.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**