SUBJECT: CNP-M-A102918-01 CNP Urgent Unplanned System Maintenance - Initial

NOTICE DATE: October 29, 2018

NOTICE TYPE: CNP-M-A102918-01 - Initial

DAYS AFFECTED: Monday, October 29, 2018 from 10:00 PM CST to 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned system

maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned system maintenance on Monday, October 29, 2018 from 10:00 PM CST to 11:00 PM CST. During this maintenance the following market impacts will occur:

• Transaction processing may be slow during this time.

• 24/7 reconnects impacted - will be held in queue and processed after maintenance is complete.

Note: If there is an emergency, please contact your CR Relations Account Manager.

ADDITIONAL INFORMATION: CenterPoint Energy will provide a final Market Notice upon completion of this maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC