

**SUBJECT: CNP-M-A101718-01 CNP Experiencing Transaction Processing Issue - Initial**

**NOTICE DATE:** October 17, 2018

**NOTICE TYPE:** CNP-M-A101718-01 - Initial

**DAYS AFFECTED:** October 17, 2018

**SHORT DESCRIPTION:** CenterPoint Energy is experiencing a transaction processing issue.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP teams are working on the issue and will have additional information as it becomes available.
- **Please do not send Safety Net spreadsheets at this time.**

**ADDITIONAL INFORMATION:** Please contact your CR Relations Account Manager if you have any questions.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com).

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**