

**SUBJECT:** CNP-M-A010818-02 CNP Competitive Retailer Information Portal (CRIP) down

**NOTICE DATE:** January 8, 2018

**NOTICE TYPE:** Update & Final

**DAY(S) AFFECTED:** Monday, January 8, 2018

**SHORT DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) site is back up and operational.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) site is back up and operational. Technology Operations group has completed their investigation and restored full functionality to the site.

**ADDITIONAL INFORMATION:** This is the final Market Notice related to this issue.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**

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**SUBJECT:** CNP-M-A010818-01 CNP Competitive Retailer Information Portal (CRIP) site down

**NOTICE DATE:** January 8, 2018

**NOTICE TYPE:** Initial

**DAY(S) AFFECTED:** Monday, January 8, 2018

**SHORT DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) site is currently down.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) site is currently down and our Technology Operations group is evaluating the issue. Updates will be provided as more information becomes available.

**ADDITIONAL INFORMATION:** CenterPoint Energy will provide a Market Notice as soon as more information becomes available or when the issue has been resolved.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**