

**SUBJECT:** CNP-M-A010818-01 CNP Competitive Retailer Information Portal (CRIP) site down

**NOTICE DATE:** January 8, 2018

**NOTICE TYPE:** Initial

**DAY(S) AFFECTED:** Monday, January 8, 2018

**SHORT DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) site is currently down.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy's Competitive Retailer Information Portal (CRIP) site is currently down and our Technology Operations group is evaluating the issue. Updates will be provided as more information becomes available.

**ADDITIONAL INFORMATION:** CenterPoint Energy will provide a Market Notice as soon as more information becomes available or when the issue has been resolved.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**