

SUBJECT: CNP Transaction Processing Issue - UPDATE

NOTICE DATE: July 17, 2018

NOTICE TYPE: UPDATE

DAYS AFFECTED: July 17, 2018

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue; however, CNP is currently processing transactions and clearing transaction backlog. All Market Participants should take note of the following:

- CNP teams are working on the issue and will continue to monitor transaction processing.
- **Please do not send Safety Net spreadsheets at this time.**

ADDITIONAL INFORMATION: Additional information and updates will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP Experiencing Transaction Processing Issue

NOTICE DATE: July 17, 2018

NOTICE TYPE: Initial

DAYS AFFECTED: July 17, 2018

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP teams are working on the issue and will have additional information as it becomes available.
- **Please do not send Safety Net spreadsheets at this time.**

ADDITIONAL INFORMATION: Additional information and updates will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC