

SUBJECT: CNP Transaction Processing Issue - FINAL

NOTICE DATE: July 17, 2018

NOTICE TYPE: FINAL

DAYS AFFECTED: July 16, 2018

SHORT DESCRIPTION: The issue impacting CenterPoint Energy's transaction processing has been resolved.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: The issue impacting CenterPoint Energy's transaction processing has been resolved. CenterPoint Energy has return to normal processing. All Market Participants should take note of the following:

- All transaction backlog has been cleared
- All LSE files have been delivered to the Market

ADDITIONAL INFORMATION: This is the final notice regarding this system issue.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP Transaction Processing Issue - UPDATE

NOTICE DATE: July 16, 2018

NOTICE TYPE: UPDATE

DAYS AFFECTED: July 16, 2018

SHORT DESCRIPTION: The issue impacting CenterPoint Energy's transaction processing has been resolved.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: The issue impacting CenterPoint Energy's transaction processing has been resolved. CenterPoint Energy has return to normal processing. All Market Participants should take note of the following:

- All transaction backlog has been cleared; however,
- LSE files are currently processing and their delivery to the Market is expected to be delayed.

ADDITIONAL INFORMATION: A final notice will be provided once the LSE files have been delivered to the Market.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC