

SUBJECT: CNP Transaction Processing Issue - FINAL

NOTICE DATE: July 18, 2018

NOTICE TYPE: FINAL

DAYS AFFECTED: July 17- 18, 2018

SHORT DESCRIPTION: CenterPoint Energy systems that were experiencing transaction processing issues are functioning properly at this time.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy systems that were experiencing transaction processing issues are functioning properly at this time. All Market Participants should take note of the following:

- The transaction backlog has cleared and we are processing normally
- CNP continues to monitor the systems and is prepared to respond quickly if performance issues reappear

ADDITIONAL INFORMATION: This is the final notice regarding this system issue.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP Transaction Processing Issue - UPDATE

NOTICE DATE: July 18, 2018

NOTICE TYPE: UPDATE

DAYS AFFECTED: July 17- 18, 2018

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a delay in processing transactions. All Market Participants should take note of the following:

- The transaction backlog has cleared and we are processing normally
- CNP will continue to monitor transaction processing

ADDITIONAL INFORMATION: Additional information and updates will continue to be provided as the resolution of this issue is final.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC