

SUBJECT: CNP Market Notice - Suspension of Disconnect for Non-Pay Orders

NOTICE DATE: January 16, 2018

NOTICE TYPE: Informational

SHORT DESCRIPTION: CenterPoint Energy Suspension of Disconnect for Non-Pay Orders

INTENDED AUDIENCE: Retail Electric Providers

LONG DESCRIPTION: CenterPoint Energy is suspending disconnect for non-pay orders on Tuesday, January 16, 2018 in anticipation of freezing precipitation in the interest of safety to minimize the number of AMS reconnect failures. We will monitor conditions and resume DNP as soon as the weather allows.

- DNP orders that were previously submitted and are currently in our system will be voided / turned down with a Weather Advisory code of “W” for V001 – Complete Unexecutable on the specific “Date Wanted”
- New “Same Day” DNP orders that are submitted during the existing Weather Moratorium will be rejected with a Weather Advisory code of “W” for A13 – Weather Advisory
- New DNP orders may be submitted for requested future “Date Wanted” dates and will be accepted by our system.

ADDITIONAL INFORMATION: Additional information concerning this suspension of disconnect for non-pay orders will be provided when it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC