

SUBJECT: CNP Experiencing Transaction Processing Issue - FINAL

NOTICE DATE: February 1, 2018

NOTICE TYPE: Final

DAYS AFFECTED: February 1, 2018

SHORT DESCRIPTION: CenterPoint Energy has resolved all transaction processing issues.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has resolved all transaction processing issues.

- Backlog has been cleared.
- All transactions are processing normally.

ADDITIONAL INFORMATION: This is the final market notice regarding this issue.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP Experiencing Transaction Processing Issue

NOTICE DATE: February 1, 2018

NOTICE TYPE: Initial

DAYS AFFECTED: February 1, 2018

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP is experiencing system issues causing transactions to be received but not processed through AMS.
- CNP teams are working on the issue and will have additional information as it becomes available.
- **Please do not send Safety Net spreadsheets at this time.**

ADDITIONAL INFORMATION: Additional information and updates will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC