

SUBJECT: CNP Experiencing Transaction Processing Issue

NOTICE DATE: September 7, 2018

NOTICE TYPE: Initial

DAYS AFFECTED: September 7, 2018

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP is experiencing system issues causing transactions to be received but not processed through AMS.
- CNP teams are working on the issue and will have additional information as it becomes available.
- **Please do not send Safety Net spreadsheets at this time.**

ADDITIONAL INFORMATION: Additional information and updates will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
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