

SUBJECT: CNP-M-B050616-02 CNP Planned Integration Solutions (EAI) Migrations - Reminder

NOTICE DATE: May 13, 2016

NOTICE TYPE: Reminder

DAY(S) AFFECTED: Sunday, May 15, 2016 from 7:00 AM CST – 9:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Migration activities.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Migration activities, beginning Sunday, May 15, 2016 from 7:00 AM CST – 9:00 AM CST. During this timeframe the following interfaces will be impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT) are anticipated.

ADDITIONAL INFORMATION: A final notice will be sent to the Market upon completion of the planned system maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP-M-B050616-01 CNP Planned Integration Solutions (EAI) Migrations

NOTICE DATE: May 6, 2016

NOTICE TYPE: Initial

DAY(S) AFFECTED: Sunday, May 15, 2016 from 7:00 AM CST – 9:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Migration activities.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Migration activities, beginning Sunday, May 15, 2016 from 7:00 AM CST – 9:00 AM CST. During this timeframe the following interfaces will be impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT) are anticipated.

ADDITIONAL INFORMATION: A reminder notice will be sent to the Market prior to the planned system maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC