

SUBJECT: CNP-M-A11112016-03 CNP Planned Advanced Metering System Maintenance - COMPLETED

NOTICE DATE: November 21, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, 11/20/2016 from 3:00 PM CST to 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy successfully completed maintenance on our Advanced Metering System

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy successfully completed maintenance on the Advanced Metering System on Sunday, 11/20/2016 from 3:00 PM CST to 11:00 PM CST. During this maintenance the following market impacts occurred:

- Service Orders, including 24/7 reconnects, were held in queue and processed after maintenance was completed
- During the outage on-Demand Reads (ODR) and HAN provisioning were not available on SMT during the outage.

ADDITIONAL INFORMATION: This is the final notification that will be provided to the Market concerning this planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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