

SUBJECT: CNP-M-A110416-03 CNP Planned Advanced Metering System Maintenance –Complete

NOTICE DATE: November 14, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, November 13, 2016 from 3:00 PM CST – 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy has completed the planned advanced metering system maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy completed the planned advanced metering system maintenance on Sunday, November 13, 2016 from 3:00 PM CST – 11:00 PM CST. During this system maintenance, the following market impacts occurred:

- Service Orders, including 24/7 reconnects, were held in queue and processed after the maintenance was complete.
- On-Demand Reads and HAN provisioning were not available on SmartMeter Texas (SMT) during the outage.

ADDITIONAL INFORMATION: This is the final notice regarding this planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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