

CNP-M-A101216-01 CNP Experiencing Delayed Transaction Processing Times

NOTICE DATE: Wednesday, October 12, 2016

NOTICE TYPE: Initial

SHORT DESCRIPTION: CenterPoint Energy is experiencing delay with normal transaction processing times.

INTENDED AUDIENCE: All Market Participants

DAY AFFECTED: Wednesday, October 12, 2016

LONG DESCRIPTION: CenterPoint Energy is experiencing slower than normal transaction processing times on some inbound and outbound transactions. CenterPoint Energy's Transaction Management team is currently working on a resolution.

ADDITIONAL INFORMATION: An update will be provided as more information becomes available. No Competitive Retailer action is needed at this time.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC