SUBJECT: CNP-M-A092316-03 CNP Planned Meter Data Management (MDM) Maintenance- Complete

NOTICE DATE: October 3, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, October 2, 2016 from 2:00 PM CST – 10:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy has completed maintenance on the Meter Data Management

(MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed maintenance on the Meter Data Management (MDM) system Sunday, October 2, 2016 from 2:00 PM CST – 10:00 PM CST. During this maintenance migration the following market impacts occurred:

• Service Orders, including 24/7 reconnects, were held in queue and processed after migration was complete.

• On Demand Reads over SMT were not available during the outage period.

ADDITIONAL INFORMATION: This is the final notice regarding this maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC