

SUBJECT: CNP-M-A090816-04 CNP Planned Integration Solutions (EAI) Maintenance - (COMPLETED)

NOTICE DATE: September 19, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, September 18, 2016 from 7:00 AM CST – 10:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy successfully completed system Integration Solutions (EAI) Migration activities.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy successfully completed system Integration Solutions (EAI) Migration activities on Sunday, September 18, 2016 from 7:00 AM CST – 10:00 AM CST. During this timeframe the following interfaces were impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: There were no impacts to NAESB and the Usage History Inquiry Tool (UHIT).

ADDITIONAL INFORMATION: This is the final notice regarding this planned system maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC