SUBJECT: CNP-M-A090116-03 CNP Planned Meter Data Management (MDM) Maintenance Complete

NOTICE DATE: September 12, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, September 11, 2016 from 3:00 PM CST - 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy has completed maintenance on the Meter Data Management

(MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed maintenance on the Meter Data Management (MDM) system Sunday, September 11, 2016 from 3:00 PM CST – 11:00 PM CST. During this maintenance the following market impacts occurred:

- Service Orders, including 24/7 reconnects, were held in queue and processed after migration was complete.
- On Demand Reads over SMT were not available during the outage period.

ADDITIONAL INFORMATION: This is the final notice regarding this maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC