

SUBJECT: CNP-M-A081816-01 CNP URGENT Unplanned Meter Data Management (MDM) Maintenance

NOTICE DATE: August 18, 2016

NOTICE TYPE: Initial

DAY(S) AFFECTED: Thursday, August 18, 2016 from 10:00 PM CST thru Friday, August 19, 2016 - 2:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned maintenance on the Meter Data Management (MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing an urgent unplanned maintenance on the Meter Data Management (MDM) system on Thursday, August 18, 2016 from 10:00 PM CST thru Friday, August 19, 2016 - 2:00 AM CST.

During this maintenance migration the following market impacts will occur:

- Service Orders, including 24/7 reconnects, will be held in queue and processed after migration is complete.
- On Demand Reads (ODR) will not be available.

ADDITIONAL INFORMATION: CenterPoint Energy will provide a final Market Notice upon completion of the unplanned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email

cr.support@centerpointenergy.com

Competitive Retailer Relations

CenterPoint Energy Houston Electric, LLC