

**SUBJECT: CNP-M-A080216-04 CNP Planned Meter Data Management (MDM) Maintenance-COMPLETED**

**NOTICE DATE:** August 15, 2016

**NOTICE TYPE:** Final

**DAY(S) AFFECTED:** Saturday, August 13, 2016 2:00 PM CST thru Monday, August 15, 2016– 5:00 AM CST.

**SHORT DESCRIPTION:** CenterPoint Energy completed maintenance and upgrades on our Meter Data Management (MDM) system.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy completed performing maintenance and upgrades on our Meter Data Management (MDM) system. Service orders are processing normally, and all orders received during the outage were worked in the field. LSE is running on schedule with Saturday usage delivered this morning and Sunday usage will be delivered this afternoon.

**ADDITIONAL INFORMATION:** This is the final notice regarding this planned maintenance activity.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**

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**\*\*Please see highlighted updates\*\***

**NOTICE DATE:** August 11, 2016

**NOTICE TYPE:** Reminder- Update

**DAY(S) AFFECTED:** Saturday, August 13, 2016 2:00 PM CST thru Monday, August 15, 2016– 5:00 AM CST.

**SHORT DESCRIPTION:** CenterPoint Energy will be performing maintenance and upgrades on our Meter Data Management (MDM) system.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy will be performing maintenance and upgrades on our Meter Data Management (MDM) system beginning Saturday, August 13, 2016 2:00 PM CST thru Monday, August 15, 2016– 5:00 AM CST. During this timeframe the following market impacts will occur:

**Enrollments and Service Orders:**

Between 2:00 PM – 8:00 PM Saturday, 8/13/16:

- Enrollment transactions (Switch, MVI, MVO) and Reconnect service orders will be executed by field personnel. As a result, order completion times may be longer than normal.

Between 8:00 PM Saturday, 8/13/16 and 8:00 AM Sunday, 8/14/16:

- 24/7 Reconnect orders will be held and executed by field personnel beginning at 8:00 AM Sunday, 8/14/16 continuing through 5:00 PM.
- 24/7 Reconnect orders received between 8:00 AM Sunday, 8/14/16 and 5:00 PM Sunday, 8/14/16 will be executed by field personnel. Any 24/7 Reconnect orders that are received during this period, but which are not able to be executed will be held until 5:00 AM Monday, 8/15/16 and executed via AMS at that time.
- 24/7 Reconnect orders received between 5:00 PM Sunday, 8/14/16 and 5:00 AM Monday, 8/15/16 will be held and executed via AMS at the conclusion of the outage.

**LSE File Delivery:**

LSE files for Friday, 8/12/16 usage will be delivered on Saturday, 8/13/16.

LSE files for Saturday, 8/13/16 usage will be delivered on Monday, 8/15/16 - Interval Data for Saturday will not be available on SMT until Monday.

LSE files for Sunday, 8/14/16 usage will be delivered on Monday, 8/15/16.

**On Demand Reads (ODR):**

During the outage period, Demand Reads via SMT will not be available.

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**ADDITIONAL INFORMATION:** CenterPoint Energy will provide a Market Notice upon completion of the planned maintenance activity.

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