

SUBJECT: CNP-M-A080216-02 CNP Planned Meter Data Management (MDM) Maintenance

NOTICE DATE: August 11, 2016

NOTICE TYPE: Reminder

DAY(S) AFFECTED: Saturday, August 13, 2016 2:00 PM CST thru Monday, August 15, 2016– 5:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing maintenance and upgrades on our Meter Data Management (MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing maintenance and upgrades on our Meter Data Management (MDM) system beginning Saturday, August 13, 2016 2:00 PM CST thru Monday, August 15, 2016– 5:00 AM CST. During this timeframe the following market impacts will occur:

Enrollments and Service Orders:

Between 2:00 PM – 8:00 PM Saturday, 8/13/16:

- Enrollment transactions (Switch, MVI, MVO) and Reconnect service orders will be executed via AMS, however there may be delays.

Between 8:00 PM Saturday, 8/13/16 and 8:00 AM Sunday, 8/14/16:

- 24/7 Reconnect orders will be held and executed by field personnel beginning at 8:00 AM Sunday, 8/14/16 continuing through 5:00 PM.
- 24/7 Reconnect orders received between 8:00 AM Sunday, 8/14/16 and 5:00 PM Sunday, 8/14/16 will be executed by field personnel. Any 24/7 Reconnect orders that are received during this period, but which are not able to be executed will be held until 5:00 AM Monday, 8/15/16 and executed via AMS at that time.
- 24/7 Reconnect orders received between 5:00 PM Sunday, 8/14/16 and 5:00 AM Monday, 8/15/16 will be held and executed via AMS at the conclusion of the outage.

LSE File Delivery:

LSE files for Friday, 8/12/16 usage will be delivered on Saturday, 8/13/16.

LSE files for Saturday, 8/13/16 usage will be delivered on Monday, 8/15/16.

LSE files for Sunday, 8/14/16 usage will be delivered on Monday, 8/15/16.

ADDITIONAL INFORMATION: CenterPoint Energy will provide a Market Notice upon completion of the planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC