

SUBJECT: CNP-M-A073115-03 CNP Planned SR 3.9 Firmware Upgrade Notification - UPDATE

NOTICE DATE: January 5, 2016

NOTICE TYPE: Update – **Completion date revision**

DAYS AFFECTED: Upgrade activity beginning September 1, 2015 through **May 31, 2016**.

SHORT DESCRIPTION: CenterPoint Energy upgrading SR 3.9 firmware activations and meter configurations to all production single-phase AMS meters in its service area.

INTENDED AUDIENCE: All CNP Market Participants with AMS single-phase meters.

LONG DESCRIPTION: CenterPoint Energy is upgrading SR 3.9 firmware activations and meter configurations to all production single-phase AMS meters in its service area. This activity is expected to take place through **May, 2016**. This is a change from the previously announced timelines in the initial and updated Notices (anticipated upgrade completion by October 30, 2015 and December 31, 2015).

CenterPoint Energy is further slowing the rate of SR 3.9 firmware activation and configuration in order to prevent and mitigate an activation issue that has occurred in a very small number of meters. CenterPoint Energy does not anticipate any impacts to meter data collection, market delivery of meter data, billing or service order processing during this period.

However, HAN provisioning and de-provisioning may be impacted. If HAN is impacted, consumers may experience up to a one week delay in the request reaching a “meter ready” state. For assistance in developing a workaround process for your Low Income HAN device deployments, please contact Esther Kent at esther.kent@centerpointenergy.com. For assistance with all other HAN related issues during the upgrade window, please contact the HAN Support Team at HAN.Support@CenterpointEnergy.com

ADDITIONAL INFORMATION: Additional Notices concerning the upgrade will be provided to the Market following completion.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

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